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## **Town Hall Meeting on Tenants' Priorities Hosted by Councillor Josh Matlow**

I've heard from many of you that being a renter in Toronto is becoming increasingly difficult and it feels like every month, your budget is being squeezed tighter. High guideline rent increases, coupled with Above the Guideline Increases for basic upkeep and repairs have pushed rents that were already steep into the unaffordable range. In addition, the low vacancy rate has made it near impossible to find lower-cost alternatives elsewhere.

It's time for real action to protect tenants and inform you of your rights.

### **Know your rights!**

Knowing your rights as a tenant and how to protect them can be a challenging process. Various aspects of being a tenant and your relationship with your landlord are governed by different levels of government. I hope that you find the list of community resources on the opposite page helpful. I'm here to advocate for you- if you have any questions please feel free to give my office a call for assistance.

Sincerely,



Josh Matlow  
Toronto City Councillor  
Ward 22 – St. Paul's  
www.joshmatlow.ca

## **Important Resources for Tenants**

### **ACE (Advocacy Centre for the Elderly) - 416-598-2656**

[www.ancelaw.ca/](http://www.ancelaw.ca/)

- Supports senior tenants with issues related to their apartment, tenancy agreement and mobility

### **Centre for Equality Rights in Accommodation – (416) 944-0087**

[www.equalityrights.org/cera/](http://www.equalityrights.org/cera/)

- Provides support for individuals who have been subject to discriminatory tenant selection practices due to age, disability, gender, race, religion, sexual orientation or other

### **Federation of Metro Toronto Tenants' Associations Hotline - (416) 921-9494**

[www.torontotenants.org/](http://www.torontotenants.org/)

- Provides information, workshops, and outreach & organizing services for tenants. Focused on assisting tenants in disputing Above Guideline Rent Increases (AGI), and also helps fight demolitions or conversions, provide general workshops on tenants' rights, as well as useful referrals

### **Landlord and Tenant Board - (416) 645-8080**

[www.ltb.gov.on.ca/](http://www.ltb.gov.on.ca/)

- Provides information about the *Residential Tenancies Act* (RTA) and resolves disputes between most residential landlords and tenants.

### **Legal Aid Ontario – (416) 979-1446**

[www.legalaid.on.ca/](http://www.legalaid.on.ca/)

- Point of contact to find legal representation for Landlord and Tenant Board hearings

### **Toronto Public Health – (416) 338-7600**

[www.toronto.ca/health/](http://www.toronto.ca/health/)

- Responsible for the City's bed bug strategy